



ONTARIO BASE HOSPITAL GROUP

MEMORANDUM

TO: Ontario Paramedics

FROM: Ontario Base Hospital Group

DATE: June 6, 2022

RE: Update for Ontario Paramedics about Paramedic PocketBook+

The Ontario Base Hospital Group (OBHG) App Working Group is pleased to provide this update on Paramedic PocketBook+!

We are thrilled to tell you that we are currently alpha testing the all-new mobile clinical application, Paramedic PocketBook+. Representatives from every region of the province are testing the new app's usability, reliability, and design. Testing the new app is making us very excited to get it into users' hands and we expect that will begin to happen soon!

While our current alpha testing is thorough and rigorous, there is no way to test every use of this new app without releasing it to the people who will use it. That means that the first release of Paramedic PocketBook+ to paramedics, paramedic services and base hospitals will be for testing. Paramedics invited to participate in the beta version of PocketBook+ will be helping to complete testing so that the quality of the app meets all users' standards and expectations when we release a widely available stable version.

About PocketBook+

We are giving Paramedic PocketBook+ the features and functionality that paramedics, base hospitals and paramedic services suggested:

- No more download delays
- Content remains available when paramedic is offline
- Ease of access to medical directives
- Push notifications in the app for messaging paramedics
- Easy to publish content to the app in near real time
- External content available by hyperlinks
- Users can submit feedback directly from the app



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Background

At the beginning of 2021, the OBHG working group integrated all the suggestions that OBHG has received over the years from base hospitals, paramedic services and paramedics into the specifications for a brand new, reliable mobile clinical application.

The existing Ontario Paramedic Clinical Guide (OPCG) app has been a useful tool for many Ontario paramedics. Unfortunately, the configuration of OPCG has meant that users face delays with downloading when they open the app. This made the app feel unreliable because it wasn't ready when paramedics needed it. Paramedic PocketBook+ will solve the perceived reliability issue inherent in the old app and provide features requested by users.

We have provided a list of Frequently Asked Questions (FAQ) as an addendum to this memo to help answer some of the questions you may have about PocketBook+. As we have additional information, we will provide you with more updates.