

Paramedic

Pocketbook+

FAQ

June 2022

1) **Q: Why is the Ontario Base Hospital Group creating a new mobile app?**

A: The new app Paramedic PocketBook+ will provide easy, reliable access to existing provincial (and in some cases regional) clinical paramedic standards. It will eventually replace the Ontario Paramedic Clinical Guide (OPCG). It was not possible to simply update the OPCG with the functionality that users wanted, so the OBHG-commissioned working group developed this new app.

2) **Q: When can I get the new app?**

A: We expect that everyone who wants to use Paramedic PocketBook+ will be able to download it in 2022. The first release will be a beta version for designated testers, followed by a stable release once the quality of its usability, reliability and design is what users expect.

3) **Q: What will happen to the old app?**

A: Once OHBG releases Paramedic PocketBook+, the Ontario Paramedic Clinical Guide app will be discontinued. It will no longer be downloadable, it will not receive updates nor will it be supported.

4) **Q: Where can I find the new app, Paramedic PocketBook+?**

A: Once released, Paramedic PocketBook+ will be available in the Apple Store for Apple devices and on Google Play for Android. The Ontario Base Hospital Group's App Working Group will inform all those interested when we release the beta version, as well as when the wide release of Paramedic PocketBook+ is available.

5) **Q: Will there be a fee or other cost for Paramedic PocketBook+?**

A: Paramedic PocketBook+ will be a free download without any costs associated with the app. As with all mobile applications, data fees may apply based on the user's mobile contract.

6) **Q: I do not have a mobile smartphone or other device capable of downloading or viewing the app and its resources. What should I do?**

A: Paramedic PocketBook+ is provided as a useful supplementary reference tool primarily for access to the latest Patient Care Standards. Paramedic PocketBook+ is not intended to replace the official Patient Care Standards or any other provincial standards. These documents can be found in other forms and are available from the Ministry of Health. While the new app will assist patient care by making directives and additional clinical information readily available, access to Paramedic PocketBook+ is voluntary.